



## Patch Test Policy

### **Bobby's Unisex Salon: Patch Test Policy**

*Your Safety Always Comes First at Bobby's*

At **Bobby's Unisex Salon** in Biggleswade, your wellbeing is our highest priority. That's why we follow a strict patch testing policy in line with professional standards and manufacturer guidelines.

Patch testing ensures your safety and helps us deliver every service with the care and confidence you deserve.

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### **When a Patch Test Is Required**

We require a patch test at least **48 hours before** the following treatments:

- Hair colour services (including highlights, root tint, toner, or bleach)

Even if you've had these treatments elsewhere before, we still need to perform a patch test in our salon to ensure compatibility with the specific products we use.

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### **How It Works**

A small amount of product will be applied to the skin (usually behind the ear or inside the elbow). This takes just a few minutes and helps us check for any potential sensitivities or allergic reactions.

If there is no reaction after 48 hours, your treatment can go ahead as planned.

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### **When You Need a New Patch Test**

You'll need a new patch test if:

- You are a new client to **Bobby's Unisex Salon**
- It has been more than 6 months since your last test

- You are having a different product or brand than previously used
  - Your medical circumstances have changed (including pregnancy, medication, or health conditions)
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### **No Patch Test, No Treatment**

We will never perform a treatment that requires a patch test unless one has been completed successfully in advance. This is to protect your health and meet our insurance and regulatory obligations.

We appreciate your understanding and cooperation.

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### **Booking Your Patch Test**

You can book your patch test by calling us on **01767 313009** or popping into the salon. There is **no charge**, and it only takes a few minutes — but it ensures peace of mind for both you and our team.

If you're unsure whether you need a test for your chosen treatment, just ask. We'll always guide you through the correct steps.

**Thank you for helping us maintain the highest level of care.**